



## QUESTIONS AND ANSWERS / PITANJA I ODGOVORI

Contracting Authority: Home Control LLC, Selska cesta 217, Zagreb, Republic of Croatia / *Naručitelj: Home Control d.o.o., Selska cesta 217, Zagreb, Republika Hrvatska*  
Subject of procurement: Procurement of services / *Predmet nabave: Nabava usluga*  
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	<b>27.05.2020.</b>	<b>28.05.2020.</b>
1.	<p>Are you able to provide CE certificates (CoC) for all RF modules that are being used in the devices. RED certificates are of special interest since those can be recognized and used later in the certification process. Please state the certificates that are available and those that are not available (if any).</p> <p><i>Možete li dostaviti CE certifikate (CoC) za sve RF module koje upotrebljavate u svojim uređajima. Posebno su važni RED certifikati jer se oni mogu priznati tijekom certifikacije. Molim da navedete koje imate i koje nemate, ako nešto nemate.</i></p>	<p>Annex 2 of Invitation to bid – "Service specification" describes technical features of the devices. Our devices integrate mostly SoC components (chipsets) that are not pre-approved. Pre-approved modules are marked as modules in device description chapter of Annex 2. Certificates for existing modules that are being used (in USB Dongle) can be found at the manufacturer's web site: <a href="https://www.silabs.com/wireless/zigbee/efr32mg21-series-2-modules/device.mgm210pa32jia#module-certifications">https://www.silabs.com/wireless/zigbee/efr32mg21-series-2-modules/device.mgm210pa32jia#module-certifications</a> (Silabs account required). The same system provides all important documentation for SoC components used in the devices.</p> <p><i>Aneks 2 poziva na dostavu ponuda – „Specifikacija usluge” opisuje tehničke karakteristike proizvoda. U našim proizvodima se uglavnom koriste SoC komponente (chipsets) koji nemaju CE certifikate. Prethodno certificirani moduli su posebno označeni u Aneksu 2, poglavlju opisa uređaja. Za postojeće module koji posjeduju CE certifikat (za uređaj USB Dongle), sve certifikate je moguće pronaći na web stranicama</i></p>



		<p>proizvođača modula:  <a href="https://www.silabs.com/wireless/zigbee/efr32mg21-series-2-modules/device.mgm210pa32jia#module-certifications">https://www.silabs.com/wireless/zigbee/efr32mg21-series-2-modules/device.mgm210pa32jia#module-certifications</a> (potreban Silabs korisnički račun).          Na istom sustavu moguće je pronaći i svu tehničku dokumentaciju korištenih SoC-ova.</p>
2.	<p>Are you able to provide FCC certificates or their IDs at least, for all certified components?          Možete li dostaviti FCC certifikate ili barem ID-jeve za certificirane komponente?</p>	<p>Similar as for CE certificates, SoC components being used are not FCC certified.          The only devices that use FCC certified modules are IoT Gateway (LTE module – FCC ID: XMR201702BG96) and Zigbee USB Dongle (ZigBee module – FCC ID: QOQGM210P).          Slično kao i za CE certifikate, SoC komponente koje se koriste ne posjeduju FCC certifikat.          Jedini uređaji koji posjeduju FCC certificirane module su IoT Gateway (LTE modul – FCC ID: XMR201702BG96) i ZigBee USB Dongle (ZigBee modul – FCC ID: QOQGM210P).</p>
3.	<p>How is Security Keypad powered?          Kakvo je napajanje Security Keypada?</p>	<p>Battery powered: 2xCR2032          Baterijsko napajanje: 2xCR2032</p>
<b>29.05.2020.</b>		<b>01.06.2020.</b>
4.	<p>Your enquiry for three off products has been divided in to three off RN unique reference numbers, and we ask you to keep them separate to avoid any confusion. Reference E12221 IoT Gateway</p> <p>Please promptly complete and return the attached Customer Equipment, Radio and EMC Questionnaires for the IoT Gateway, which will be used to outline your personal test plan, as every product we test is different. This will enable us to be fully prepared for testing and we have included guidance notes to assist you. If you have any queries, please do not hesitate to contact us.</p> <p>Vaš upit za tri gotova proizvoda podijeljen je u tri RN jedinstvena referentna broja, a mi vas molimo da ih odvojite kako biste izbjegli zabune. Reference E12221 IoT Gateway</p>	<p>In order to ensure equal treatment in accordance with procurement rules, we are not able to fulfill your request. All relevant information for submitting the offer is provided in Annex 2.</p> <p>Kako bismo poštivali načelo jednakosti sukladno pravilima postupka Poziva, nismo u mogućnosti ispuniti vaš zahtjev. Svi relevantni podatci za Ponuditelje dostupni su u Aneksu 2.</p>



Operativni program  
**KONKURENTNOST  
I KOHEZIJA**



**EUROPSKI STRUKTURNI  
I INVESTICIJSKI FONDOVI**

<p>Molimo vas da hitno ispunite i vratite priloženi Upitnik za korisničku opremu, radio i EMC za IoT Gateway, koji će se koristiti za izradu osobnog plana ispitivanja/testiranja Vaših proizvoda, budući da je svaki proizvod koji testiramo različit. To će nam omogućiti da budemo u potpunosti spremni za testiranje te smo uključili i upute za pomoć. Ako imate bilo kakvih pitanja, obratite nam se.</p>	
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